

Envision Nondiscrimination Notice

Under Section 1557 of the Affordable Care Act

Envision complies with all applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, sex, or disability. Envision does not exclude people or treat them differently because of race, color, national origin, age, sex, or disability.

Envision, through its affiliates and partner facilities:

- Provides people with disabilities free auxiliary aids and services, including:
 - Qualified interpreters
 - Information in alternative formats (e.g., braille, large print)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Electronic and written translated documents

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please contact our Chief Compliance Officer at 615.787.2160 or complianceconcerns@envisionhealth.com.

If you believe that Envision has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, sex, or disability, please contact our Chief Compliance Officer to obtain information on how to file a grievance.

Envision
Attn: Chief Compliance Officer
20 Burton Hills Blvd., Suite 300
Nashville, TN 37215
615.787.2160 | complianceconcerns@envisionhealth.com

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

Online at <https://www.hhs.gov/civil-rights/filing-a-complaint/index.html>

By U.S. mail to:

Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F HHH Bldg.
Washington, DC 20201

Notice of Availability

English	If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 615.787.2160 (TTD: 711).
Spanish	Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También hay disponibles, sin costo alguno, ayudas y servicios auxiliares adecuados para proporcionar información en formatos accesibles. Llame al 615.787.2160 (TTY: 711).
Albanian	Nëse flisni shqip, shërbimet falas të ndihmës gjuhësore janë në dispozicion për ju. Pajisjet dhe shërbimet ndihmëse të përshtatshme për të ofruar informacion në formate të aksesueshme janë gjithashtu të disponueshme falas. Telefononi 615.787.2160 (TTD: 711).
Amharic	እንደሚናገሩ አማርኛ ስሆን፣ ነጻ የቋንቋ እርዳታ አገልግሎቶች ለእርስዎ ይገኛሉ። መረጃን በተደራሽ ቅርጽ-ተንቀሳቃሽ ለመስጠት ተገቢ የሆኑ እርዳታ መሳሪያዎችና አገልግሎቶችም በነጻ ይሰጣሉ። በ 615.787.2160 (TTD: 711) ይደውሉ።
Arabic	إذا كنت تتحدث العربية، تتوفر لك خدمات مجانية للمساعدة اللغوية. كما تتوفر مجانًا الوسائل والخدمات المساعدة المناسبة لتقديم المعلومات بتنسيقات يسهل الوصول إليها. يرجى الاتصال على 615.787.2160 (TTD: 711).
Bengali	যদি আপনি বাংলা ভাষায় কথা বলেন, তবে আপনার জন্য বিনামূল্যে ভাষা সহায়তা সেবা উপলব্ধ রয়েছে। তথ্য সহজে প্রাপ্য ফরম্যাটে প্রদান করার জন্য উপযুক্ত সহায়ক উপকরণ এবং সেবাও বিনামূল্যে প্রদান করা হয়। অনুগ্রহ করে 615.787.2160 (TTD: 711) নম্বরে কল করুন।
Chinese	如果您说中文，我们可为您免费提供语言协助服务。我们也可免费提供适当的辅助工具和服务，以便以无障碍格式向您提供信息。请致电 615.787.2160 (TTD : 711)。
Dutch	Als u Nederlands spreekt, zijn er gratis taalkundige hulpdiensten voor u beschikbaar. Passende hulpmiddelen en diensten om informatie in toegankelijke formaten te verstrekken, zijn ook gratis beschikbaar. Bel 615.787.2160 (TTD: 711).
French	Si vous parlez français, des services gratuits d'assistance linguistique sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir l'information dans des formats accessibles sont également disponibles gratuitement. Veuillez appeler le 615.787.2160 (TTD : 711).
French Creole (Haitian)	Si w pale kreyòl ayisyen, gen sèvis èd lang gratis ki disponib pou ou. Gen tou aparèy ak sèvis asistans ki apwopriye pou bay enfòmasyon nan fòm ki aksesib, epi yo disponib gratis. Rele 615.787.2160 (TTD: 711).
German	Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachhilfdienste zur Verfügung. Geeignete unterstützende Hilfsmittel und Dienste, um Informationen in barrierefreien Formaten bereitzustellen, sind ebenfalls kostenlos verfügbar. Rufen Sie 615.787.2160 (TTD: 711) an.
Greek	Εάν μιλάτε ελληνικά, διατίθενται δωρεάν υπηρεσίες γλωσσικής βοήθειας για εσάς. Κατάλληλα βοηθητικά μέσα και υπηρεσίες για την παροχή πληροφοριών σε προσβάσιμες μορφές διατίθενται επίσης δωρεάν. Καλέστε στο 615.787.2160 (TTD: 711).

Gujarati	જો તમે ગુજરાતી બોલતા હો, તો તમારા માટે મફત ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. માહિતી સુલભ સ્વરૂપોમાં આપવા માટે યોગ્ય સહાયક સાધનો અને સેવાઓ પણ મફતમાં ઉપલબ્ધ છે. કૃપા કરીને 615.787.2160 (TTD: 711) પર કોલ કરો.
Hindi	यदि आप हिंदी बोलते हैं, तो आपके लिए नि:शुल्क भाषा सहायता सेवाएँ उपलब्ध हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक उपकरण और सेवाएँ भी नि:शुल्क उपलब्ध हैं। कृपया 615.787.2160 (TTD: 711) पर कॉल करें।
Hmong	Yog tias koj hais lus Hmoob, muaj kev pab txhais lus pub dawb rau koj. Cov cuab yeej thiab kev pab cuam tsim nyog los muab ntaub ntawv rau hauv hom ntawv uas yooj yim siv kuj muaj pub dawb thiab. Thov hu rau 615.787.2160 (TTD: 711).
Ilocano	No agsasao kayo iti Ilocano, adda dagiti libre a serbisio ti tulong ti pagsasao a maipaay kadakayo. Dagiti umno a tulong ken serbisio a mangited iti impormasyon iti nalaka-maala a pormat ket libre met laeng. Umawag iti 615.787.2160 (TTD: 711).
Italian	Se parli italiano, sono disponibili per te servizi gratuiti di assistenza linguistica. Sono inoltre disponibili gratuitamente strumenti e servizi di supporto adeguati per fornire le informazioni in formati accessibili. Chiama il 615.787.2160 (TTD: 711).
Japanese	日本語を話される方には、無料の言語支援サービスをご利用いただけます。情報をアクセシブルな形式で提供するための適切な補助機器やサービスも無料でご利用いただけます。615.787.2160 (TTD: 711) までお電話ください。
Korean	한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 접근 가능한 형식으로 정보를 제공하기 위한 적절한 보조 도구와 서비스도 무료로 제공됩니다. 615.787.2160 (TTD: 711)으로 전화하십시오.
Loatian	ຖ້າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາພາສາລາວ ມີໃຫ້ສໍາລັບທ່ານ. ອຸປະກອນແລະການບໍລິການສົ່ງເສີມທີ່ເໝາະສົມ ເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ເຂົ້າເຖິງໄດ້ ກໍມີໃຫ້ພາສາລາວ. ກະລຸນາໂທ 615.787.2160 (TTD: 711).
Navajo	Diné bizaad yinízin, t'áá kostenlos baa áháyóí saad bee ák'ehjígo áká'álwo' dóo bee ná'ídoolwoł. Ákót'éego béesh bee aná'idlǫ́'í dóo bee áká'álwo'ígíí t'áá łtsóo doo baa áháyóí da. Jóo 615.787.2160 (TTD: 711) bííghah.
Nepali	यदि तपाईं नेपाली बोल्नुहुन्छ भने, तपाईंका लागि नि:शुल्क भाषा सहायता सेवाहरू उपलब्ध छन्। पहुँचयोग्य ढाँचामा जानकारी प्रदान गर्नका लागि उपयुक्त सहायक उपकरणहरू र सेवाहरू पनि नि:शुल्क उपलब्ध छन्। कृपया 615.787.2160 (TTD: 711) मा फोन गर्नुहोस्।
Pennsylvanian Dutch	Wann du Pennsilfaanisch Deutsch schwetzsch, sinn fer dich gratis Schprooch-Hilfsdeenschtf verfügbar. G'schickt Hilfsmittel un Deenschtf, wu Information in zugängliche Formate gebaade, sinn aa gratis verfügbar. Ruf aa: 615.787.2160 (TTD: 711).
Persian	اگر به زبان فارسی صحبت می‌کنید، خدمات رایگان کمک‌زبانی برای شما در دسترس است. ابزارها و خدمات کمی مناسب TTD: برای ارائه اطلاعات در قالب‌های قابل‌دسترسی نیز به‌صورت رایگان فراهم هستند. لطفاً با شماره 615.787.2160 (711) تماس بگیرید.
Portugese	Se você fala português, serviços gratuitos de assistência linguística estão disponíveis para você. Recursos e serviços auxiliares adequados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 615.787.2160 (TTD: 711).

